FACT SHEET

INTEGRATED MANAGEMENT SYSTEMS

WHAT IS A MANAGEMENT SYSTEM?

A Management System is a framework of policies; procedures and work practices that systematically address certain elements of a business discipline.

Therefore, a *Quality Management System* will address and connect all those aspects of a business that relate to the identifying and managing of processes that affect the quality of the service (or product) and include processes for regular review and improvement. A *Safety Management System* will address and connect all those aspects that relate to the identifying and managing of occupational safety and include review processes. A Management System addresses legislative requirements and is often based on a Standard or Code.

Normally a **Management Manual** documents the framework of the interaction between the processes, procedures, software and forms necessary for the implementation of a Management System.

INTEGRATED MANAGEMENT SYSTEMS FOR SMALL TO MEDIUM SIZE ORGANISATIONS.

An Integrated Management System is where the requirements of more than one standard are connected and documented together. This enables the organisation to clearly know how their different processes and documentation work together. Large organisations may have Integrated Management Systems as required by their customers with the requirements often being ISO 9001 (Quality), ISO 45001 (Safety) and ISO 14001 (Environmental) Standards.

For small to medium organisations this degree of detail and control is not necessary in order to have a system that links their processes effectively. There are standards or codes that provide a "cut-down" simpler version of the International / Australian standards, such as IQES and QHSE.

IMPLEMENTING AN INTEGRATED MANAGEMENT SYSTEM

Working with **c Ideas** as your Management Systems resource, will enable you to have a system that is:

- Tailored to your Organisation or Business
- Easy to understand and use
- Provides improvement tools
- And is not time consuming to maintain



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